

FOREWORD

This order establishes a mediation program for the Federal Aviation Administration that provides an alternative method for resolving allegations of discrimination raised in the Equal Employment Opportunity (EEO) process as required by Title 29 of the Code of Federal Regulations, Part 1614. This program reflects the core principles contained in the Equal Employment Opportunity Commission policy statement on Alternative Dispute Resolution. Specifically, that the program:

- Provides an impartial and independent forum for the parties to discuss their dispute.
- Allows both parties to develop a realistic assessment of their own as well as the other party's procedural and substantive alternatives.
- Promotes trust by the parties in the forum thereby facilitating the discussion of each party's perceptions.
- Ensures that the parties' legal rights are preserved.
- Has the support of upper level management.
- Ensures that the parties willingly and voluntarily agree to the resolution of the dispute.
- Ensures the confidentiality of the parties.


Jane F. Garvey
Administrator